

Cookley and Walpole Parish Council Website Accessibility Statement

The Parish Council believe that as many people as possible should be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

The Parish Council has also endeavoured to make the website text as simple as possible to understand. [**AbilityNet**](#) has advice on making your device easier to use if you have a disability.

Unfortunately, some parts of this website may not be fully accessible:

- some PDF documents may not be fully accessible to screen reader software
- some video and audio streams may not have captions
- some text and links may have poor colour contrast
- maps may be difficult to navigate using screen reader software

If part of the website is inaccessible and information is needed in a different format, please contact the Parish Council with:

- the web address (URL) of the content
- your name and email address
- the format you need, for example, audio CD, braille, BSL or large print, accessible PDF

The Parish Council is looking to improve the accessibility of this website. If you find any problems with the website not listed on this page or not meeting accessibility requirements, please contact the Clerk.

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how the Parish Council responds to your complaint, **contact the Equality Advisory and Support Service (EASS)**.

The Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the **Web Content Accessibility Guidelines version 2.1** AA standard owing to the non-compliances and exemptions listed below.

There may have some scanned PDF documents on the website such as the Annual Governance and Accountability Returns (AGARs). Scanned PDF documents do not comply with the Accessibility Regulations 2018 but these documents can be provided in an alternative format or on alternative media, on request. Google maps may not be accessible to some people so the Parish Council will always provide the information by alternative means on request. Social media share bars may not meet the required colour contrast levels.

The Parish Council does not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations. The accessibility regulations do not require the Parish Council to fix PDFs or other documents published before 23 September 2018 if they are not essential to providing our services.

This statement was prepared on 23rd June 2021. The Parish Council used the methodology described in "Website Accessibility Requirements" produced by the National Association of Local Councils (**NALC**). This website was tested using the Microsoft **Accessibility Insights for Web** tool recommend in that publication.